

MAHARASHTRA STATE BOARD OF VOCATIONAL EDUCATION EXAMINATION, MUMBAI

Examination--July, 2020

**Certificate Course in Hospitality and
Air Travel Management Training (417201)**

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(ENGLISH)

[TIME ALLOWED—3 HOURS]

(MARKS—200)

HOSPITALITY MANAGEMENT (PRACTICAL-I)

Marks

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1. (a) Prepare schedule for daily cleaning of your institute having at garden, offices, classrooms, public toilets and labs as sections.

(b) Perform role play on telephonic conversation at reception for taking booking.

(c) Draw single room layout and prepare bed for single room.

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2. (a) Take a group booking of 50 guest at your hotel and note their requirements in room.

(b) Allot rooms and make sure that guest requirements fulfilled in the room allotted.

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